

Al Boucher Real Estate

🏠👤 Ltd. Realtor 📞



www.RealEstateInParrySound.com



"...a proudly independant realtor who makes customer service and satisfaction our first priority"

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Company Privacy Policy

In compliance with
"PIPEDA"
The Personal Information
Protection and Electronic
Documents Act

What is PIPEDA?

As of January 1st, 2004, all Ontario organizations and businesses engaged in commercial activities are subject to the federal Personal Information Protection and Electronic Documents Act (PIPEDA).

The purpose of the act is to provide a greater degree of control for individuals concerning the collection, use and disclosure of their personal information by businesses.

According to the act, personal information is defined as "information about an identifiable individual, but does not include the name, title, or business address or telephone number of an employee or organization". It does include any other information that can be linked to an individual.

Al Boucher Real Estate Ltd., Realtor, is a member of the Canadian Real Estate Association (CREA) and the Ontario Real Estate Association (OREA). We therefore, adhere to and abide by the principles set out in PIPEDA and the CREA Privacy Code. All employees and sales representatives associated with this office have signed an acknowledgment that they will comply with the requirements of the Code.

Al Boucher Real Estate Ltd. is committed to respecting your privacy and has, therefore, prepared this Corporate Privacy Policy to inform you of our policy and practices concerning the collection, use and disclosure of Personal Information. Written according to the guidelines provided by OREA in compliance with the PIPEDA, we have provided this information brochure so that you may understand how this act will affect you, our clients.

Amendment of Practices

This policy is in effect as of January 1st, 2004. Al Boucher Real Estate Ltd. will from time to time review and revise its privacy practices and this Policy. In the event of any amendment, an appropriate notice will be communicated to Clients and others in an appropriate manner.

If you would like further information on the federal act, please see it posted in it's entirety on the Privacy Commissioner's website:

www.privcom.gc.ca

Introductory Policy Statement

Al Boucher Real Estate Ltd., Realtor, its salespeople and other representatives and employees of this company, will only collect personal information necessary to effectively market and sell the property of sellers, to locate, assess and qualify properties for buyers and to otherwise provide professional and competent real estate services to clients and customers.

1. Objective & Scope of Policy

This Policy governs Personal Information collected from and about (i) individuals who are or may become Clients of Al Boucher Real Estate Ltd. and (ii) individuals or organizations with whom Al Boucher Real Estate Ltd. works with.

Using contractual or other arrangements, Al Boucher Real Estate Ltd. shall ensure that agents, contractors or third party service providers, who may receive Personal Information in the course of providing services to Al Boucher Real Estate Ltd. as part of our delivery of real estate services, protect that Personal Information in a manner consistent with the principles articulated in this Policy.

This Policy does not cover aggregated data from which the identity of an individual cannot be determined. Al Boucher Real Estate Ltd. retains the right to use aggregated data in any way that it determines appropriate.

In the event of questions about: (i) access to your Personal Information; (ii) Al Boucher Real Estate Ltd.'s collection, use, management or disclosure of Personal Information; or (iii) this Policy; please contact our Privacy Officer:

Al Boucher (Broker/Owner)
Al Boucher Real Estate Ltd. Realtor
70 Bowes Street, Parry Sound, ON P2A 2L3
Toll free: 800-465-9858 / Local: 705-746-7467

2. Collection, Use & Disclosure of Information

For the purposes of this Policy:

"Client" means an individual who may or has purchased real estate or services to buy or purchase real estate from Al Boucher Real Estate Ltd; "Personal Information" means any information, recorded in any form, about an identified individual, or an individual whose identity may be inferred or determined from such information.

Your provision of Personal Information to Al Boucher Real Estate Ltd. means that you agree and consent that we may collect, use and disclose your Personal Information in accordance with this Privacy Policy. If you do not agree with these terms, you are requested not to provide any Personal Information to

Al Boucher Real Estate Ltd. or a Broker or Sales Representative working with Al Boucher Real Estate Ltd. Unfortunately, certain services can only be offered if you provide Personal Information and consequently, if you choose not provide us with any required Personal Information, Al Boucher Real Estate Ltd. may not be able to offer you those services.

This office only collects personal information necessary to effectively market and sell the property of sellers; to locate, assess and qualify properties for buyers and to otherwise provide professional and competent real estate services to clients.

Al Boucher Real Estate Ltd. Brokers or sales representatives may use personal information for commission management purposes (e.g. commission financing, commission dispute resolution).

Al Boucher Real Estate Ltd.'s use of Personal Information is limited to these purposes. Al Boucher Real Estate Ltd. does not sell, trade, barter or exchange for consideration any Personal Information it has obtained. Unless permitted by law, no personal information is collected about an individual without first obtaining the consent of the individual to the collection, use and dissemination of that information.

Personal information will be collected, to the extent possible, directly from the individual concerned.

Al Boucher Real Estate Ltd. does not knowingly collect Personal Information from anyone under the age of 18, especially children under 13, and does not use such information if Al Boucher Real Estate Ltd discovers that it is has been provided by a minor.

Personal Information may also be transferred to another company in the event of a change of ownership of all or part of Al Boucher Real Estate Ltd.

Al Boucher Real Estate Ltd. may disclose Personal Information of Clients to organizations that perform services on its behalf. This will only be done if such organizations agree to use such information solely for the purposes of providing services to Al Boucher Real Estate Ltd. and, with respect to that information, to act in a manner consistent with this Policy.

Please note that there are circumstances where the use and/or disclosure of Personal Information may be justified or permitted or where Al Boucher Real Estate Ltd. is obliged to disclose information *without* consent. Such circumstances may include:

1. Where required by law or by order or requirement of a court, administrative agency or other governmental tribunal;

2. Where Al Boucher Real Estate Ltd. believes, upon reasonable grounds, that it is necessary to protect the rights, privacy, safety or property of an identifiable person or group;
3. Where it is necessary to establish or collect monies owing to Al Boucher Real Estate Ltd;
4. Where it is necessary to permit Al Boucher Real Estate Ltd. to pursue available remedies or limit any damages that Al Boucher Real Estate Ltd. may sustain;
5. Where the information is public.

Where obliged or permitted to disclose information without consent, Al Boucher Real Estate Ltd. will not disclose more information than is required.

3. Accuracy

Al Boucher Real Estate Ltd. endeavours to ensure that any Personal Information provided by Clients and in its possession is as accurate, current and complete as necessary for the purposes for which *[Firm Name]* uses that data. Information contained in files that have been closed is not actively updated or maintained.

4. Retention

Al Boucher Real Estate Ltd. retains Personal Information as long as Al Boucher Real Estate Ltd. believes it is necessary to fulfil the purpose for which it was collected and Firm legal or business requirements.

5. Security

Al Boucher Real Estate Ltd. endeavours to maintain adequate physical, procedural and technical security with respect to its offices and information storage facilities so as to prevent any loss, misuse, unauthorized access, disclosure, or modification of Personal Information. Al Boucher Real Estate Ltd. further protects Personal Information by restricting access to it to those Employees and Contractors that the management of Al Boucher Real Estate Ltd. has determined need to know that information in order that Al Boucher Real Estate Ltd. may provide services to Clients.

7. Access to Personal Information

Al Boucher Real Estate Ltd. permits access to and review of Personal Information held by Al Boucher Real Estate Ltd. about an individual by the individual concerned. If an individual believes any Personal Information concerning that individual is not correct, that person may request an amendment of that information by sending a request to the person indicated in Section 1 of this Policy.

Al Boucher Real Estate Ltd. reserves the right not to change any Personal Information but will append any alternative text the individual concerned believes appropriate. Where not required to be retained by the

Firm, an individual may also request that Al Boucher Real Estate Ltd. delete an individual's Personal Information from Al Boucher Real Estate Ltd.'s system and records. However, due to constraints of computer technology and the fact that Al Boucher Real Estate Ltd. backs up its systems, Personal Information may continue to reside in Al Boucher Real Estate Ltd.'s systems after deletion. Individuals, therefore, should not expect that their Personal Information would be completely removed from Al Boucher Real Estate Ltd. systems in response to an accepted request for deletion. Al Boucher Real Estate Ltd. reserves the right to decline access to Personal Information where the information requested:

1. Would disclose the Personal Information of another individual or of a deceased individual;
2. Would disclose business confidential information that may harm Al Boucher Real Estate Ltd. or the competitive position of a third party;
3. Is subject to solicitor-client or litigation privilege;
4. Could reasonably result in: (i) serious harm to the treatment or recovery of the individual concerned; (ii) serious emotional harm to the individual or another individual; or (iii) serious bodily harm to another individual;
5. May harm, or interfere with, law enforcement activities and other investigative or regulatory functions of a body authorized by statute to perform such functions;
6. Is not readily retrievable and the burden or cost of providing would be disproportionate to the nature or value of the information; or
7. Does not exist, is not held, or cannot be found by Al Boucher Real Estate Ltd.

Where information will not or cannot be disclosed, the individual making the request will be provided with the reasons for non-disclosure.

Where information will be disclosed, Al Boucher Real Estate Ltd. will endeavor to provide the information in question within a reasonable time and no later than 30 days following the request.

Al Boucher Real Estate Ltd. will not respond to repetitive or vexatious requests for access. In determining whether a request is repetitive or vexatious, it will consider such factors as the frequency with which information is amended, the purpose for which the information is used, and the nature of the information.

To guard against fraudulent requests for access, Al Boucher Real Estate Ltd. will require sufficient information to allow it to confirm the identity of the person making the request before granting access or making corrections.